

## **GENERAL INFORMATION**

First of all, a warm welcome to our practice!

Oral care is part of general health. Our goal is to help achieve and maintain optimal oral health. At our introduction, we therefore collect the necessary data to map the current mouth condition and to discuss all wishes.

### **Accessibility:**

Our practice is located near the Amsterdam North City District Office. We are next to the colored building of the ROC / Bredero Mavo and near the terminus of the North-South line. If you come by car you can park in the parking lot of the district office.

The practice can be reached via **telephone number 020 - 237 10 10 or by email: info@northo.nl**. We are available by phone on weekdays from 8:15 am to 12:15 pm and 13:00 pm to 16:15 pm.

### **Medical data:**

For everyone's safety, we ask you to always inform us about medical details, such as pregnancy, medication, diseases, infections, abnormalities, etc.

NOTE: In the interest of the teeth, we kindly ask you NOT to skip the six-monthly dentist check-up.

### **Privacy policy and confidentiality:**

Patient information is not provided to third parties without consultation with the orthodontist and with the patient's knowledge. All information remains within the practice, except if it concerns information for a specialist, general practitioner or dentist who needs the information for medical examination (referral).

### **Customer satisfaction survey:**

We regularly measure customer satisfaction to keep up to date with your wishes and needs. You can of course also report this to the receptionist and / or the practitioner.

### **Terms of payment:**

Payments go through Netpoint factoring. Available by phone: 0416-54 15 09.

## WHAT CAN YOU EXPECT?

### **1. THE FIRST APPOINTMENT (First consultation) costs € 22.16**

- The situation of the teeth is examined
- Treatment need is identified
- Provisional diagnosis is made

If it is decided in consultation that there is a need for treatment, the following appointments are planned:

### **2. THE SECOND APPOINTMENT (Extensive investigation) costs € 221.52**

- Two X-rays are taken
- Pictures are taken of the face and teeth
- Dental impressions ('biting' for the plaster models) are made

### **3. THE THIRD APPOINTMENT (Treatment plan) costs € 22.16**

- Definitive diagnosis is explained
- The treatment options are discussed (type of braces, etc.)
- Cost estimate is discussed (insure yourself well, insure yourself in time!)
- The optimum starting time is determined on the basis of the data
- The ability to ask questions that may still be left